

City of Williams

Department of Public Works

Frequently Asked Questions

How do I get my City street tree trimmed?

Public Works, Street Tree Maintenance Section, trims City street trees. Trees not located in the City right-of-way would be homeowner responsibility. Some trimming work is also contracted by the City. Please call (530) 473-2519 to have your tree inspected for trimming.

Who do I contact regarding parks maintenance?

Maintenance of City neighborhood parks (approximately 18 acres and growing) is the responsibility of the Public Works Parks Maintenance Section. Please contact Public Works at (530) 473-2519 for concerns regarding neighborhood parks.

Who repairs City sidewalks?

Public Works, Street Maintenance Section, is responsible for the maintenance and repair of broken sidewalks fronting City property. Other sidewalk repairs, depending on the situation, may be the responsibility of the City or the property owner. Please call (530) 473-2519 to report a sidewalk in need of repair.

Who fixes potholes in City streets?

Public Works, Street Maintenance Section, is responsible for repairing potholes on City streets. Please contact (530) 473-2519 to report a pothole.

Who can unplug my sewer line?

If there is a blockage in your sewer service line between and the main line located in the center of most alleys to your home it is your responsibility to unplug the line. Please contact (530) 473-2519 to report a plugged sewer.

Who replaces missing or damaged street signs?

Public Works, Traffic Safety, is responsible for replacing or repairing City streets signs. Please contact (530) 473-2519 to report a missing or damaged sign.

Who repairs street lights or signals that are not working?

Public Works, maintains all City street lights and traffic signals. We will contact PG&E for service. Please contact (530) 473-2519 to report any problems. Please provide a location facilitate repairs.

Who unplugs storm drains during street flooding?

Public Works, Maintenance, responds to flooded areas. Please call (530) 473-2519 to report the location. Any help keeping surface drainage open and flowing removing leaves, debris, small limbs and clippings is greatly appreciated.

What is my water pressure?

Public Works has compiled water pressure information throughout the City. Please call (530) 473-2519 to obtain the water pressure for your area.

Whom do I contact regarding the taste of my City water? Please contact Public Works at (530) 473-2519 if you have concerns regarding the taste of your City water. Our annual water quality report is available from a list of documents available on main page.

Who controls the dust at construction sites?

Contractors are required to provide dust control at their construction sites. Should there be a problem with dust from a construction site, please contact, Public Works at (530) 473-2519.

How do I sign up for water, sewer, and garbage service?

The homeowner, renter, or business must contact the City's Finance Department at City Hall, 810 E Street (530) 473-2948, to sign up for water, sewer and garbage service. When moving, the homeowner, renter or business is also required to contact the Finance Department to close the account and make arrangements to have the water shut off.

Where can I go to dump excess garbage, trash, etc.?

All garbage, trash, etc. can be taken to the Colusa County Maxwell transfer station. (530) 438-2622). Public Works is working with NorCal Waste developing a universal waste site. Contact Public Works (530) 473-2519

Who replaces missing garbage cans or recycling bins?

NorCal Waste is responsible for replacing all garbage cans and recycling bins. NorCal can be reached at (530) 473-3282.

Where can I recycle cans, etc.?

Recyclable materials can be taken to Porter Recycle Center operated by Porter Disposal Company. The Center is located at 122 7th Street. For more information, call (530) 473-3722.

Where can I take used motor oil?

The following locations accept used motor oil:

Mid Valley Distributing Co.

609 7th St
Williams , CA 95987
(530) 473-3841
CIWMB#: 06-C-07768